

The privacy of our customers is of paramount importance to CAE. This privacy statement explains what information we gather from our customers, how it may be used, and how it is protected by CAE.

This privacy statement and the policy reflected herein are issued to comply with the EU General Data Protection Regulation, (EU) 2016/679 of 27 April 2016 (GDPR) and any relevant national legislation of EU Member States implementing the GDPR, as well as the relevant US legislation on privacy and data protection (together the "Regulations").

Personal data

CAE collects and uses certain personal data either directly received from individuals who contact/contract with CAE in their own name for products and/or customer services, or indirectly via a company acting as a customer to CAE.

Typically the personal data CAE may process that is received from its customers concerns the name, business address/contact details (incl. telephone number and email address).

Processing and its Purposes

CAE uses personal data collected from its customers to properly perform and administer a contract or pre-contractual activities with its customers.

CAE therefore collects, uses, administers, records, transfers and stores ("processes") personal data to be able to perform the contract and administer the customer relationship in an efficient and cost-effective manner. CAE also processes personal data:

- to carry out, manage and/or maintain our relationship with customers and to manage communications and other dealings. In this respect personal data is shared with affiliated companies;
- to process payments, to respond to enquiries or complaints;
- to test, develop or improve the integrity of systems used by CAE in connection with the above.

CAE also processes data to comply with applicable laws, security and sanction regulations, and, generally, for any other purposes that are reasonably necessary or related to the relationship between CAE and our customers. All of the above are collectively referred to as the "Purposes".

The processing of personal data is considered necessary for the legitimate interests of CAE in compliance with applicable legislation, having duly taken into account the interests of the individuals concerned.

It is necessary for CAE to process personal data of our customers. If such personal data is not or no longer available to CAE, it will not be able to effectively administer or perform the contractual relationship with our customers.

CAE will only process the personal data in accordance with the Regulations and further guidelines or orders issued pursuant thereto, taking into account the latest amendments. CAE reserves the right to update and amend this Privacy Statement from time to time as may be necessary or desirable in connection with our legitimate business interests or changes in the Regulations.

Transfer of personal data

CAE may disclose personal data to respond to legal requirements (e.g. in connection with audits, inspections or investigations by, or consultations with, competent authorities), enforce its corporate policies, respond to claims or protect anyone's vital interests. Disclosure will be in accordance with the Regulations. CAE may share your personal data with affiliated companies, business and joint venture partners and to professional subcontractors involved in the administration or performance of the customer relationship or for storage in the cloud.

These entities may either be within the EU or outside of the EU, in which case we will only share personal data if that entity is established in a country to which an "adequacy finding" applies (like so-called Safe Harbor countries) or if such entity has signed a contract with CAE for processing personal data in compliance with the Regulations. Further information can be provided by CAE upon request.

Should CAE plan to merge or be acquired by another business entity, CAE may share personal data with the other company and their respective advisors. The acquirer or the new combined entity will be required to follow this Privacy Statement with respect to personal data of our customers.

Except as otherwise mentioned herein, CAE shall not disclose to or share personal data with any third party without the prior consent of the customer.

Protection of personal data

CAE regards your personal data as an asset that must be protected. We are committed to ensuring that your personal data is stored securely, only accessible by authorised persons and only transferred in accordance with this Privacy Statement and after the implementation of appropriate technical and organisational measures in compliance with the Regulations. Nonetheless there are third parties that may unlawfully try to access systems or intercept transmissions or communications containing personal data. CAE continuously uses its reasonable efforts in line with industry standards to protect personal data of customers but cannot absolutely guarantee that such unlawful actions will not occur. CAE has in place a data breach response plan.

Rights of data subject

You - as the individual (data subject) whose personal data CAE processes for the Purposes - have the right to request access to your personal data, request (e.g. for transfer to another IT environment) for a copy of, and request to update or correct, your personal data held by CAE. You also have the right to object against the processing of your personal data by CAE, to request CAE to restrict the processing of your personal data or request to erase your personal data, all on the grounds mentioned in the Regulations. CAE will respond to all such request in accordance with the Regulations.

You have the right to lodge a complaint with the competent authority for the protection of personal data if you believe that the processing of your personal data by CAE is not compliant with the Regulations or if CAE does not respond to your requests in a timely and/or adequate manner, or at all.

CAE will store personal data of customers only for such duration as necessary and in any way as per what the Regulations or another applicable laws permit or compel CAE to do. In this respect, CAE will at least store the personal data for the duration of your listing as a customer towards CAE.

In order to ensure that personal data is not kept longer than necessary, CAE periodically reviews the need for certain personal data processed.

Identity and contact details

In relation to this Privacy Statement, "CAE" means the entity that the customer has contacted / contracted with.

By submitting your personal data (in whatever manner or form) you are agreeing to the terms of this Privacy Statement.

If you have any questions in relation to this notice or, generally, to the processing of personal data by CAE, or if you have any requests or queries, then you can contact the Personal Data Manager at dataprotection@cae.com.

Contact details of CAE

CAE (UK) plc

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CAE Aircrew Training Services

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Invertron Simulators Ltd

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CAE Elektronik GmbH

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Germany

CAE Services GmbH

Bäckerstrasse 18
31683 Obernkirchen
Germany

CAE Beyss Beteiligungsgesellschaft mbH

Steinfurt 11
52222 Stolberg
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CAE Verwaltungsgesellschaft mbH

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